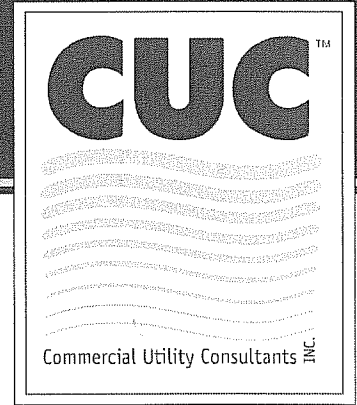
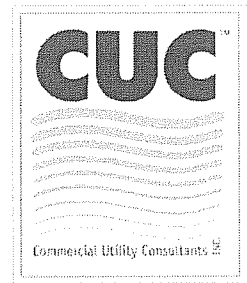


New Jersey Government Energy Aggregation Program



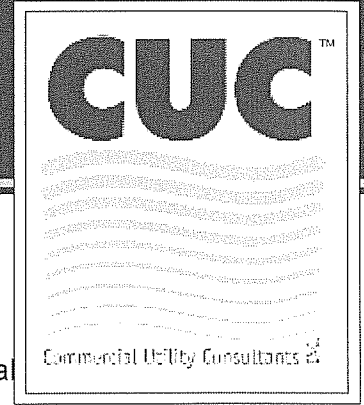
- Established under Government Energy Aggregation Act of 2003 and amended in July 2012 to provide further details of how to run the program.
- The program is supported by the Board of Public Utilities, Department of Community Affairs and the New Jersey Division of Rate Counsel.
- Allows for a Municipality to aggregate energy usage of all its residents to obtain lower rates than they can get individually and to PROTECT the ratepayer.
- Service is still provided by the same local distribution company that provides service to you now. Example... Atlantic City Electric, PSEG or JCPL, Rockland Electric
- Residential ratepayers DO NOT have to be a part of the program.
- Residential ratepayers can leave the program without ANY fees or penalties at any time.
- Third Party Suppliers must adhere to contract guidelines spelled out in the Government Energy Aggregation Act of 2003 and Title 14...NO FINE PRINT.
- The rate will be obtained through an online auction platform that has been approved for this purpose by the NJ Department of Community Affairs.
- The rate in the contract can be fixed for the entire term of the contract, up to 24 months and can be guaranteed not to change during that term.
- Third Party Suppliers must continue to accept the terms of the Equal Payment Program.
- The rate for anyone participating in the residential program will be known prior to the program beginning.
- Residents will have the ability to participate in the program for their Electric usage or Gas usage, independently.
- The Third Party Supplier that is chosen will not have the ability to charge any penalties based on historical usage or penalties for any other reason.
- Participating in this program will not change the level of service you receive from your local distribution company. (ACE, PSEG, JCPL, Rockland)
- If there is a power outage you will still contact ACE, PSEG, JCPL or Rockland.
- All Third Party Suppliers that have the opportunity to bid on the program will be licensed and bonded with the NJ Board of Public Utilities and be in good standing.
- The Program contracts will be renewed at the end of the contract term and everyone will have the ability to participate in the program or opt-out each time the program renews.
- To learn more go to www.njaggregation.us

Frequently Asked Questions



- 1. Who do I Call if my electric goes out?**
You will still call A.C.E., PSEG or JCPL.
- 2. Do I have to be in this program?**
No. you can opt out by going to www.njaggregation.us, calling 877-292-3904 or by returning the bottom portion of the Opt-out letter.
- 3. Can my information be sold to advertisers or energy companies?**
No. Your information, including your account number, is confidential and can only be used to set up the program your municipality has set up.
- 4. What is a Government Energy Aggregation program?**
A municipality has the ability to pool together the usage of all their residents to obtain a lower electric or gas rate than what the Local Distribution Company is currently charging. If they get a lower price, they can then offer it to all their residents.
- 5. Is there a fee to be a part of the program?**
No, there are no fees or penalties.
- 6. Is there a fee if I leave the program after it starts?**
No, there will never be a fee or penalty for a resident to leave the program, even after it starts.
- 7. Will I be penalized if I do not become a part of the program?**
No, there will never be a fee or penalty. If you do not want to be a part of it you are free to stay with your Local Distribution Company or choose your own Third Party Supplier.
- 8. Is my municipality the only one in New Jersey doing an Aggregation Program?**
No. While the program is relatively new, July of 2012, there are a numerous municipalities in New Jersey that have already established the program and many more are getting started.
- 9. Is Commercial Utility Consultants an energy supplier?**
No. They are an independent consultant that works with all the energy suppliers licensed to do business in New Jersey by the BPU to obtain the energy contract and work through the process to put the Aggregation program in place for your municipality.
- 10. Am I going to have to pay more than one bill if I am a part of this program?**
No, you will continue to pay one bill to your Local Distribution Company (PSEG, ACE, JCPL) and pay that one bill directly to them as you always have.
- 11. Who do I call with service questions?**
You will continue to call your Local Distribution Company (PSEG, ACE, JCPL) just like you always have.
- 12. Who do I call with questions about my bill?**
You will still call your Local Distribution Company (PSEG, ACE, JCPL).
- 13. Who will now read my meter?**
Your Local Distribution Company (PSEG, ACE, JCPL) will still be reading your meter.
- 14. Are the people knocking on my door asking about my electric bill a part of this program?**
No, no one associated with CUC will be knocking on your door. CUC is the only company associated with running the aggregation program for you and your municipality.
- 15. What information will I receive about the program?**
Aside from public meetings and advertising, you will receive at least 2 letters. One is your official Opt Out letter and it provides the details such as the new rate, term, chosen supplier and the deadline for opting out. The second is a confirmation letter from the utility company stating you have elected to remain in the program and the date you will be switched over. This is a form letter stating you have chosen to switch even though the program was chosen by your municipality as a benefit to you. You may disregard this letter.
- 16. Is the price a "teaser" price that will go up after I am a part of the program?**
No. Your price will always be below or at a minimum equal to the default rate.
- 17. Who oversees the Government Energy Aggregation process?**
The NJ Board of Public Utilities, the Rate Counsel and the Division of Community Affairs all play a part in overseeing the Aggregation programs in New Jersey. Commercial Utility Consultants has to work with them when setting up and running the program.

What CUC does for a residential municipality in a Government Energy Aggregation (GEA) program



- ✓ Assign Aggregation Coordinator (AC) as municipality representative as well as internal customer service support.
- ✓ Provide sample documents to implement aggregation program for municipal review (ordinance, resolutions, Cooperative agreement, etc.).
- ✓ Guide municipality through the establishment of Cooperative pricing system or suggest joining existing Cooperative.
- ✓ Conduct auction and comply with Department of Community Affairs (DCA) e-procurement guidelines.
- ✓ CUC will pay for and coordinate PR for municipality and place in select media outlets.
- ✓ Plan extensive community outreach in conjunction with municipal officials.
- ✓ Facilitate mailing Board of Public Utilities (BPU) approved letter and opt out card showing pricing and contract terms.
- ✓ Make presentations to community residents to educate them on program during opt out/outreach period.
- ✓ Provide multiple opt out methods such as 800 #, website, and tear off mailer piece.
- ✓ Maintain toll free call center for customer support.
- ✓ Maintain informational website with municipality secure access.
- ✓ Maintain opt out data base.
- ✓ Guides municipality through required local distribution company (LDC) agreements.
- ✓ Submit all regulatory paperwork for review to Board of Public Utilities (BPU), Department of Community Affairs (DCA) and Rate Council (RC). Integrate any comments or changes.
- ✓ Interpret auction results, organize, present to GEA participants and make recommendation based on price, contract terms and market conditions both present and future trends.
- ✓ Work with third party supplier (TPS) and local distribution company (LDC) to implement program and be compliant with Title 14.

- ✓ CUC will coordinate with LDC and TPS a final mailing notifying customers of the date the TPS will begin service.
- ✓ Work with municipal officials to help them implement and offer ongoing guidance to administer program.
- ✓ Provide monthly or quarterly realized program savings.
- ✓ Approximately, 4 months prior to expiration, start process to obtain renewal quotes.

